

ABOUT

Lakeside Software

AI That Speaks IT

Lakeside Software is how organizations with large, complex IT environments can finally get visibility across their entire digital estate and see how to do more with less.

If you can't see everything going on in your digital estate, then your AI can't either. Lakeside Software collects, organizes, structures, and analyzes the most comprehensive endpoint data to give organizations – and their AI – visibility across their entire digital estates.

With AI that is purpose-built for IT teams, you can:

- 1 See the HIDDEN ISSUES –**
with the only solution that shines a light throughout the digital estate, breaking down silos internal organizational silos and revealing the root causes of technology disturbances.
- 2 See the SMARTEST FIXES –**
by leveraging everything from automation and self-service to instant prioritization of the most critical issues
- 3 See the BIGGEST SAVINGS –**
by continually streamlining IT operations, identifying how much technology issues impact the bottom line, and cutting unnecessary hardware and software expenses.

That's why so many of the world's leading global brands rely on Lakeside. And it's how our customers see an average ROI of 259%.

CUSTOMERS IN
30+
Countries

6M+
Endpoints Monitored
GLOBALLY

DEPLOYS IN
Minutes
Not Hours

200+
BUSINESS PARTNERS

Win the race to AI with The Lakeside SysTrack Platform

Structured data is the backbone upon which AI models operate. Whether it's labeled images for training image recognition models, annotated text for natural language processing, or meticulously categorized sensor data for predictive maintenance systems, structured data has a direct impact on AI performance. Its quality and quantity matter. Without well-structured data – and lots of it – AI models can't decipher what is good versus bad data, what is accurate versus what is nonsense, and where there are gaps.

By collecting and structuring more data than any other solution in the market, the Lakeside SysTrack platform offers real-time insights and historical trends to proactively identify IT problems and automate resolutions. These insights also support planning and transformation initiatives and help IT keep a pulse on employee sentiment.

Feel confident in the race to AI with SysTrack to help:

- IT operations & support shift left to detect problems before the user does and mitigate them before they call the help desk
- IT infrastructure manage capacity planning with real-time information from across the organization, reducing time and cost
- IT management see the full estate at a glance to make strategic decisions based on data, not assumptions
- Digital workplace leaders gain insights into employees' actual experiences with enterprise technologies and the complete digital employee experience

This is all made possible by our agents—the Intelligent Edge. It gathers more 10,000 datapoints every 15 seconds and acts like a “black box” to tell you exactly what went wrong in case of an issue. Plus, it assists users with self-help functionality and AI-driven automations where it matters, on the endpoint device.

About Lakeside

Lakeside Software is how organizations with large, complex IT environments can finally get visibility across their entire digital estate and see how to do more with less. For far too long, IT teams have struggled to see what's going on in their dark estate – where costly inefficiencies, poor employee experiences, and unresolved problems hide. Only Lakeside lets you give everyone a better view, so they can see the hidden issues, see the smartest fixes, and see the biggest savings. That's why so many of the world's leading global brands rely on Lakeside. And it's how our customers see an average ROI of more than 250%.
Lakeside. Give everyone a better view.™

Give your AI Better Data

so you can

Give Everyone a BETTER VIEW.



Get AI That Speaks IT™

